



NCH update report

Time: 5.30pm

Date: 17 June 2015

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Decent Homes</p> <p>Background The Nottingham Decent Homes programme has been running for the past six years aimed at improving more than 18,000 homes across the city. It started in 2009 after it was revealed that more than 40 per cent of council houses in Nottingham did not meet national standards. The programme was funded 80 per cent by central government and 20 per cent by Nottingham City Council. Nottingham City Homes took the opportunity to go beyond the government's decent homes standard with the Nottingham Decent Homes Plus Standard.</p> <p>What we have achieved Citywide Bathrooms, kitchens, boilers and roofs have been replaced and upgraded at a cost of £200 million in the Secure Warm Modern programme. It means that every Nottingham council home (100%) now meets the government's minimum 'decent homes' specifications compared to just 44 per cent when the project began.</p>	Information

		<p>Zero per cent non decency achieved by 31 March 2015</p> <ul style="list-style-type: none">• 14,325 Bathrooms• 18,959 Kitchens• 37,607 Secure by Design Doors• 18,729 properties have received (80,000) Grade A Secure by Design windows• 4,478 Loft Insulations• 14,910 Electrical upgrades• 15,460 New Grade A energy efficient boilers• 14,621 Heating distribution upgrades (this is radiators, pipework and programmes)• 567 New roofs• £200 million investment• 200+ apprentices taken on and trained• Up to 600 employed on the scheme at any one time• Satisfaction with quality / condition of home up from 57% to 87% <p>The future</p> <p>A planned programme of maintaining decency will continue year after year to continue a level of quality within our housing stock. £13m has been set aside for 2015/6 to uphold this goal. The maintaining decency project will remain under the title of Secure Warm Modern which is, and always has been, based on tenant priorities.</p> <p>Stock condition data and Energy Performance information collected about our housing stock is helping to produce an additional planned programme of energy efficiency works across the City including insulation work to solid wall, BISF (British Steel Frame) and other hard to treat properties.</p>	
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<p>2</p>	<p>Area Regeneration and Environmental Issues</p>	<p>Planned fencing & guttering programme 2015-16</p> <p>Arboretum & Radford & Park – May/August/November/February Dunkirk & Lenton - April/July/October/January</p> <p>Lift Replacement Passenger lift replacement at Ash View will commence in July with information events for residents to take place before.</p> <p>Building a Better Nottingham</p> <p>Demolition 1-96 Willoughby Court - High reach will be on site from middle of May with completion by end of May.</p> <p>New Build Palmer Court, Lenton - Independent Living accommodation – phased completion with first tenants to move in at the end of June.</p> <p>Handover of new build properties in Radford has been delayed but residents have moved into the first few.</p>	<p>Decision</p>
<p>3</p>	<p>Key messages from the Tenant and Leasehold Congress</p>	<p>TLC has recently undergone review and a number of improvements have been identified and implemented following on from further consultation with tenants. The first 'new style' meeting was held on Wednesday 29th April at the New Art Exchange and involved interactive workshops to shape the future structure and direction of the group.</p>	<p>Information</p>

		<p>The group also decided on a new name and will now be known as the 'Communities in Action' group. Membership has been widened to include representatives from each of the NCH customer panels, each of the recognised Tenants & Residents groups across the city, ensuring wider and more local representation and engagement and there is also an open invitation in place for all NCH Board members to attend.</p>	
4	<p>Tenant and Residents Associations updates</p>	<ul style="list-style-type: none"> • Currently in the process of working with established community groups Bridlington, Oldknow and Brown Streets (BOBS) and Pleasant and St Pauls Residents Association with a view to them becoming a recognised NCH TRA. Both groups are looking to apply for funding from the NCH 'Ten Year Anniversary Fund' and Bridlington Park Fun Day, being planned by BOBS for the last Saturday in August; • Woodlands Open Day produced interest from tenants to hold information/coffee mornings and evenings with a view to establishing a tenants group. Fit in the Community have also arranged a meeting with a number of female tenants who are interested in regular exercise classes; • Young Inspector Programme at Northgate Primary nearing its first inspection in June 2015; • Working to support the 'Living in Lenton' 2 year project being delivered by Communities Inc. This project aims to establish a strong community group and increase tenant involvement; • Unfortunately BRAMTRA have agreed to stop operating as a formal TRA at this time but the remaining members of the group would like to continue to support NCH and meet as and when required. 	<p>Information</p>

5	Area Performance Figures	See Appendix 1	Information
6	Good news stories & positive publicity	<p>Sutton House project handover from ASRA is continuing and grander designs are assessing the site to improve appearance of scheme.</p> <p>Community cohesion meeting on 20/3 attended by all partners to look at more effective ways of working in both area 4 and area 5 wards</p>	Information